

# **Privacy Statement**

Thank you for visiting our website and reading the privacy statement of RGF Staffing UK Limited trading as Certain Advantage and Crone Corkill. RGF Staffing UK Limited ('RGF', 'we' or 'us') are committed to protecting your privacy.

This statement applies to visitors of the websites rgfstaffing.co.uk, cronecorkill.co.uk and certainadvantage.co.uk (hereinafter referred to as 'the website') and those who contact us directly via email and explains what personal information we collect from you and how we process your personal information when you use our website(s).

For the information that we process about you as a user of one of our website ('cookies') we refer you to the cookie statement on the website that you visit. Insofar as cookies contain personal data this privacy statement is applicable to said personal data.

## When do we collect information?

We collect personal information when you download documents from the website, subscribe to newsletters, events, or alerts, submit an enquiry, complete a contact form or visit our website.

## What information do we collect?

You may be asked to provide information such as your name, email address, job title, company and other communication data and the resources that you access.

# Why do we collect this information?

Information, which is specifically requested if you download documents, if you send your CV, apply to a job, register a profile, if you subscribe to a news or event alert, will be used to be able to comply with your specific request.

If you choose to submit an inquiry, we will use the information you provide us to follow up on your request.

We process the personal data based on your consent so we can provide you with the information you requested, inform you of our services, other activities and/or professional information and/or send you news or event alerts. We will also process your information to improve our communication actions.

# How We Use Your Personal Information

We may also use your personal data for the following purposes:

- To perform the services requested via the website;
- To comply with your specific requests (e.g., document downloads, subscriptions)
- For legitimate business processes and activities, including management purposes and the generation of management information and reports, the performance of market analyses, the performance of data analyses, the keeping of statistics, (internal and external) controls, audits and accounting audits, business transactions (cooperative ventures, sale / purchase) and the stimulation and enforcement of the business security;
- To send you information you may be interested in, with your consent
- To follow up on enquiries or investigate or respond to incidents and complaints
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- To send information such as job alerts, upcoming events or articles
- To help create, publish, and improve content relevant to you
- To ensure website content is effective for you and your device
- To transfer data to third parties (see below)
- To comply with legal obligations

#### **Data Protection and GDPR**

We are allowed to use your information as outlined above in accordance with applicable data protection laws because it is:

- Essential for our legitimate interests in achieving the purposes mentioned
- Required to fulfill our legal or regulatory obligations
- Necessary for the performance of a task carried out in the public interest
- In limited circumstances, processed with your consent where you opt in to receive marketing communications

#### **Sharing with Third Parties**

We may share your information within our group companies and affiliates. The external providers of services may also have access to your information but only (i) to the extent necessary to provide services to us and (ii) with observance to specific agreements describing the use and protection of the information (so called 'data processing agreements').

The service providers include our IT service providers which provide services in the field of hosting, database management, website management, maintenance, web analyses and the handling of requests and analyses.

#### **Data Security**

We and our service providers have implemented strict operational procedures and security measures to protect your data. Please be aware that internet data transmission is never completely secure and any transmission is at your own risk.

#### **Your Rights**

Under GDPR and Data Protection Laws, you may, at any time, request to:

- review your information;
- correct your information if it is factually incorrect;
- erase your information or restrict the processing;
- withdraw your consent; withdrawal of your consent will not affect the lawfulness of any processing based on your consent before the receipt of such withdrawal.

To make a request email gdpr@rgfstaffing.co.uk.

#### **Marketing Communications**

We will only send you marketing communications, typically via email, if you have given your consent. This may be via a checkbox that you need to tick if you wish to opt in / out of receiving marketing communications.

If you represent or act on behalf of a company or any legal entity and share your personal information with us by reaching out as a client or potential client, you permit us to send you marketing communications, usually via email. In this context, the handling of your personal information is justified by our legitimate interest in expanding our customer database and presenting our services or future offerings that may be of interest to you.

If we send you marketing communications via email, you can opt out of receiving further communications by clicking the 'unsubscribe' or 'opt-out' link in the email. You can also opt out at any time by contacting us at gdpr@rgfstaffing.co.uk and providing your name, email address, contact telephone number, and specifying the marketing communications you wish to opt out of.

## **Changes to This Privacy Statement**

The terms of this Statement may change from time to time and changes will be updated on this Website. Please review the Privacy Statement on a regular basis.

#### **Contact Information**

For questions, comments, and requests regarding this privacy policy, contact us at gdpr@rgfstaffing.co.uk

Please note this statement applies only to the website of RGF Staffing UK Limited, Crone Corkill and Certain Advantage, and not to any of our group companies' websites. Please read their privacy statements when doing business with them.